

DELIVERY PERFORMANCE REPORT

Regional Logistics Network | Q3 2025

2025-07-31 to 2025-09-29 | 20,451 deliveries analysed

20,451

TOTAL

95.8%

ON-TIME

1.3d

AVG DAYS

30

CLIENTS

Executive Summary

Q3 2025 delivery performance across 1,334 cities
30 active clients | 14 couriers | 20,451 parcels



Total deliveries

20,451

clean records



On-time rate

95.8%

19,599 on time



Avg delivery

1.3 d

median 1 day



Late deliveries

4.2%

852 parcels



B2B share

62%

of 12,230 classified



Unique cities

1,334

Q3 2025 reach

KEY TAKEAWAYS

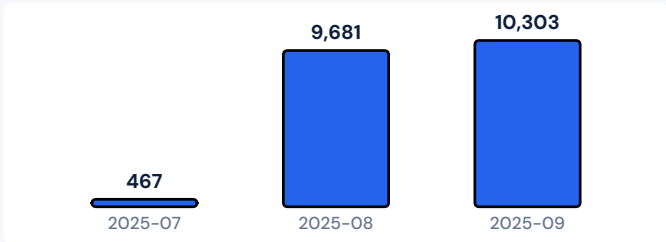
95.8% on-time, +0.8 pts above the 95% target.

Volume scaled 22x July to September | next-day median delivery.

Volume & Trends

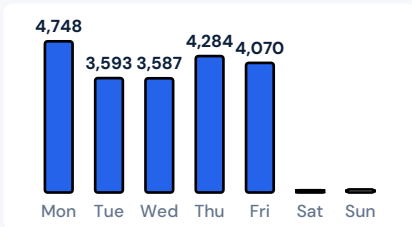
Monthly Delivery Volume

22x volume ramp from July to September as the network grew.

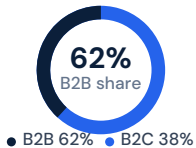


Weekday Pattern

Mon to Thu handle ~79% of weekday volume; weekend <1% share.



Delivery Mix



On-Time Performance

OVERALL ON-TIME



- On time 19,599
- Late 852

VS INDUSTRY BENCHMARK

+0.8 pts

above 95% industry target

BENCHMARK



OUR PERFORMANCE



95.8% on-time | 852 late parcels

Courier Ranking – Top 8

On-time delivery rate, sorted by volume. Status dots show performance tier.

● \geq 95% ● 90 to 94% ● $<$ 90%

COURIER

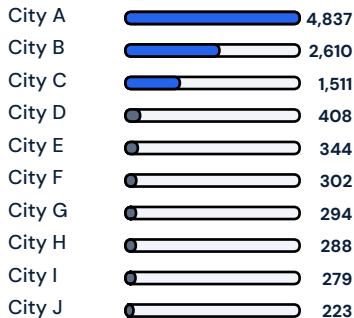
VOLUME ON-TIME RATE

● Courier A	5,030		96.3%
● Courier B	3,508		97.4%
● Courier C	2,261		96.6%
● Courier D	1,804		94.7%
● Courier E	1,735		93.1%
● Courier F	929		94.6%
● Courier G	836		96.9%
● Courier H	565		92.6%

Geography & Clients

Top 10 Cities by Volume

Top 3 cities drive ~44% of all deliveries.




1,334







CITIES COVERED

Nationwide delivery
reach across Q3 2025

14 courier partners

Top Clients – 30 active accounts

Sorted by volume, with on-time rate and average delivery speed.

CLIENT	VOLUME	ON-TIME	AVG DAYS
Client A	6,597		1.0 d
Client B	3,124		1.4 d
Client C	3,009		1.4 d
Client D	1,641		1.5 d
Client E	878		1.7 d
Client F	877		1.3 d

Insights & Recommendations



On-Time Win

95.8% on-time vs 95% target, +0.8 pts.

RECOMMENDATION

Lock SLAs. Reduce the late tail.



Courier Gap

Top courier hits 97%+; the weakest sits near 92%.

RECOMMENDATION

Shift volume to top-3 couriers.



3 Cities Rule

Top 3 cities drive ~44% of deliveries.

RECOMMENDATION

Milk runs for Cities A, B, C.



Monday Peak

Monday is the weekday peak at 4,748 parcels.

RECOMMENDATION

Boost Monday-morning capacity.



B2C Upside

62% B2B share of classified volume.

RECOMMENDATION

Evening slots + lockers for B2C.



Next-Day Speed

Median 1 day, avg 1.3 days across parcels.

RECOMMENDATION

Publish 1-day median; fix the tail.